

QUESTIONNAIRE

		YES	NO
1)	Do you agree to abide by all rules as prescribed by the 9-1-1 Act and Illinois Administrative Code 725?	X	
2)	Will 9-1-1 be the primary published emergency telephone number within the area served by system?	X	
3)	Will automatic dialing type alarms be permitted on 9-1-1 lines?		X
4)	Will the PSAP have a designated overflow answering station that can be utilized if the call volume exceeds that which the telecommunicator on duty is able to handle?	X	
5)	Will the PSAP have an emergency power source? What type: UPS, backed up by Generator	X	
6)	Does the system have an Emergency Telephone System Board appointed as prescribed by the Emergency Telephone System Act?	X	
7)	Will management develop and write "Standard Operating Procedures" for PSAP personnel concerning the call handling agreements and the requirements of 83 Illinois Administrative Code 725?	X	
8)	If applicable, will PSAP management, prior to activating the system, establish written procedures for all tracing with all the telephone companies involved in the system? Not Applicable	X	
9)	Will PSAP management, prior to activating the system, establish written procedures for the repair of equipment and restoration of services?	X	
10)	Will PSAP management develop procedures for providing 9-1-1 service in the event that critical functions of the PSAP are partially disable due to natural or man-made disaster?	X	
11)	Will PSAP management, prior to activating the system, file with the Commission the written procedures that have been established and are in place, which are referred to in Questions 7, 8 and 9?	X	
12)	Will the PSAP have a teletypewriter (TTY) to use in answering calls made by the hearing impaired for each answering position? If not, please elaborate on number of TTY's. Is there a backup TTY unit at each PSAP. YES, there is a back-up TTY hand set machine, that teach dispatch position can utilize	X	
13)	Will the PSAP utilize a TTY PSAP Based Voice Annunciator?	X	
14)	Will 9-1-1 be the emergency number for TTY calls? If not, what telephone number will be utilized? _____	X	
15)	Will adequate training be provided to PSAP personnel in the use of TTY's?	X	
16)	Do you have any dedicated 7 digit lines used for TTY calls that will be disconnected when 9-1-1 is operated?	X	
17)	If so, have arrangements been made to provide an announcement to TTY user's informing them that 9-1-1 should now be dialed for emergencies?	X	
18)	What response will be initiated by the PSAP for calls where verbal contact can not be established? After determining that there is no voice on the other end of the line, they will try the TTY, if still no response, dispatchers will send police and or EMS, to location.		

Exhibit 10 Cont.

- | | YES | NO |
|---|-----|----|
| 20) Is there a cell site in your area that would result in cellular 9-1-1 calls arriving at your PSAP? | X | |
| 21) Do you have procedures in place to accept and handle cellular 9-1-1 calls? | X | |
| 22) What considerations has management made to insure that private residential and private business switch services are provided the same level of 9-1-1 as public agency(s) and telecommunications carrier(s) are providing other end users of the local 9-1-1 System, as required by the Emergency Telephone System Act, 50 ILCS 750.01 et seq.? | | |
| _____ | | |
| _____ | | |
| _____ | | |
| _____ | | |
| 23) Will the telephone directories that will be affected by the proposed system have 9-1-1 listed as the primary emergency number? | X | |
| 24) What type of trunking arrangement will be used to provide incoming 9-1-1 trunks? (Please check appropriate item). | | |
| a. <input checked="" type="checkbox"/> Dedicated Directed | | |
| b. <input type="checkbox"/> Tandem | | |
| c. <input type="checkbox"/> Combination of a & b | | |
| 25) Is your selective router, being provisioned by the local exchange carrier? | | X |
| SBC will be the 911 System Provider, instead of Frontier. | | |
| 26) Please provide in detail the features to be provided by your selective router. | | |
| Note the Traffic Plan at the end of Exhibit 10 | | |
| 27) Will 9-1-1 circuits utilize alternate routing per the definition under 83 Illinois Administrative Code, Part 725? | X | |
| 28) Will pay phones within the system's boundaries be appropriately placarded and have 9-1-1 coin-free dialing? | X | |
| 29) Will critical telephone equipment be utilized in the PSAP which will not operate properly during or after a power fluctuation or interruption has been experienced? | | X |
| There is a huge UPS system with back-up generator, to assure that the equipment does not lose power. | | |
| 30) On a separate sheet, diagram the trunking arrangement(s) used and the number of 9-1-1 circuits for each switching office to the PSAP. Please label diagram as Exhibit 10, | | |
| 31) Please provide a detailed testing plan that explains specifically how the 911 Network and database will be tested and provide the time frame in which this will be done. | | |
| Each Fire Department, with assistance from EMS and or Police, will be going to residences within their territory and conducting test calls. Testing will be conducted with several individuals, but by one fire district at a time, making sure that at a minimum of 40% of the access lines within each NXX, and every ESN within each telecommunications carrier's service area, are covered. If individuals are not at home or at a business, a calling card will be left on the door, requesting that an adult make a test call to the PSAP, utilizing the test number that will be provided. Records of each call will be kept and logged, for validation as to the % of test calls completed. | | |

AGREEMENT FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the Madison County Emergency Telephone System Board ("Madison County ETSB) and the Jersey County Emergency Telephone System Board (Jersey County ETSB) to ensure the effective handling and routing of 9-1-1 Emergency Calls for Jersey County. In general, all overflow or back up E9-1-1 calls from Jersey County will be routed to the Public Safety Answering Point (PSAP) that serves Madison County. As described below, Emergency 9-1-1 calls from within the area served by Jersey County will be sent to the Jersey County Sheriff's Department PSAP, if possible, via the 9-1-1 system. Should the Jersey County Sheriff's Department PSAP be unable to accept 9-1-1 calls for any reason, the calls will, based on certain criteria, be automatically forwarded to an operational PSAP within the Madison County 9-1-1 system.

CALL HANDLING

Emergency 9-1-1 police related calls from within the area served by the Jersey County Sheriff's Department shall be dispatched directly from the Madison County PSAP to the Jersey County Sheriff Department via one of the following methods:

Primary: Transfer/Relay Point 618-498-6881

Secondary: Call Relay from MADCO Sheriff's Office via LEADS System

The Madison County PSAP hereby agrees to receive and properly dispose of all said related 9-1-1 calls from within Jersey County jurisdiction, following the Standard Operating Procedures established by the Madison County ETSB and the rules and regulations established by the Illinois Commerce Commission.

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdictional boundary. It is understood that this paragraph is conditional upon acceptance of the call by the PSAP. If any PSAP Telecommunicator refers a call to the Madison County PSAP Telecommunicator which is clearly outside of the Jersey County jurisdictional boundaries, the Madison County PSAP Telecommunicator may refuse to respond by immediately notifying the transferring Telecommunicator that the Madison County PSAP will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

ADMINISTRATION

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to each agency's non-emergency telephone number.

The Madison County ETSB hereby agrees to provide all 9-1-1 related equipment and telephone lines from the proceeds of \$.65 telephone surcharge. As a PSAP, the Jersey County Sheriff's Department will need to provide space for the equipment, provide a minimum of 1 Telecommunicator 24 hours-per day, voice recording and logging equipment and the required backup power supply.

The Madison County ETSB agrees to keep records relating to the system, PSAP, and Telecommunicator performance. All records will be available to all participants in the 9-1-1 system.

It shall be the responsibility of the Jersey County Sheriff's Department to maintain the E-9-1-1 ANI/ALI records, voice and logging records of calls, written reports of the calls, and dispositions of the calls for all E-9-1-1 calls received by the PSAP. Voice and logging tapes shall be kept to a minimum of thirty days. Written radio logs shall be kept a minimum of one year. ANI/ALI printouts shall be kept for a time period to be determined, as required by the State of Illinois.

The Jersey County ETSB agrees to defend, indemnify and hold harmless the Madison County ETSB, any PSAP, responding agency, or unit of local government, as well as any employees, elected officials, agents, representatives, and attorneys of any such entity, for all claims, losses, liabilities, charges, complaints, suits, debts, demands, actions, controversies, damages, expenses, costs, fines, penalties, and causes of action of any kind initiated by any person or entity that is not a party to this agreement, incurred by or imposed upon such entity in connection with any claims, suits, actions, demands, or judgments arising from any injuries or damage arising from the provision of emergency services as a result of this Agreement, so long as such claim, suit, action, demand or judgment is not the result of willful or wanton misconduct or gross negligence of the Madison County ETSB, any PSAP, responding

agency or unit of local government, their employees, elected officials, agents, representatives, and/or attorneys in connection with the provision of emergency services as a result of this agreement.

This Agreement and the rights and obligations of the parties hereto shall be governed by, and construed according to, the laws of the State of Illinois. This Agreement constitutes the result of bargaining between the parties thereto, and any ambiguities found herein are not to be resolved against either party.

Either party shall be permitted to terminate this Agreement, with or without cause, upon sixty (60) days prior written notice to the other party at any time.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties. Any such agreements or changes shall be attached to this Agreement as an addendum and become a part thereof.

In the event any provisions of this Agreement shall be found legally invalid or unenforceable, the remaining provisions and obligations of this Agreement shall remain in full force and effect.

All notices or other communications required or permitted to be given hereunder, shall be in writing, and shall be deemed to have been duly given if mailed first class, registered or certified, return receipt requested, postage prepaid, on the date posted addressed to the appropriate party at the following address or other such address as may be given in writing to the parties:

If to Madison County ETSB

Ray L. Romine
9-1-1 Coordinator
101 East Edwardsville Road
Wood River, Illinois 62095

If to Jersey County ETSB

Nathan Brown
9-1-1 Coordinator
201 West Pearl Street
Jerseyville, Illinois 62052

CERTIFIED BY AND BETWEEN

Madison County Emergency Telephone System Board

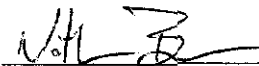


By: Ray L. Romine

Title: 9-1-1 Coordinator

Date: _____

Jersey County Emergency Telephone System Board



By: Nathan Brown

Title: 9-1-1 Coordinator

Date: November 15, 2005

**Jersey County Emergency
Telephone Systems Board (911)**

12/21/05

**Agency Name
Agency Contact
Agency Address**

RE: Verification of the Inter Agency Agreement

As part of the Illinois Commerce Commission process of the Jersey County Enhanced 9-1-1 System the Emergency Telephone System Board (ETSB) is required to verify that your agency will continue to participate in the E911 System as previously agreed to by signing the Inter Agency Agreement.

No response is necessary if nothing has changed from the time that your agency had signed the agreement. If something has changed you must send a letter to the Jersey County Enhanced 9-1-1 Office by 01/09/06 stating what the change is.

Sincerely,

Jersey County 911 Office

The following agencies were sent a letter:

Medora Area Ambulance Service
Jersey County Ambulance Service
Brighton Betsy Ann Fire Protection District
Fieldon Fire Protection District
Jerseyville Fire Protection District
QEM Fire Protection District
Rosedale Fire Protection District
Jersey County Sheriff's Department
Brighton Police Department
Grafton Police Department
Jerseyville Police Department
Elsah Police Department
Medora Fire Department
Lifestar Ambulance Service
Greene County Ambulance
Calhoun Ambulance Service
ARCH Air Medical Services, Inc.
Alton Memorial Ambulance
Godfrey Fire District (Station 1)
Richwood Fire District
Point Fire District
Godfrey Fire District (Station 2)
Medora Police Department
Carrollton Police Department
St. Charles County Sheriff's Department
Macoupin County Sheriff's Department
Madison County Sheriff's Department
Greene County Sheriff's Department
Calhoun County Sheriff's Department
Kane Fire District
Hardin Fire District
Carrollton Fire District
Shipman Area Ambulance Service

Jersey County Enhance 911 Test Plan

1/13/06

The Jersey County ETSB will test the Enhanced 911 database/system in two ways by utilizing volunteers to premise test the system by going door to door to the residents and businesses within the county and they will also make test calls from the PSAP requesting the resident or business to dial the test code to test the 911 system. Jersey County will meet all testing requirements from the Part 725. The following procedure will be followed:

Premise testing

- The volunteer will identify themselves to the business or resident
- They will request that they dial a pre set test code.
- The PSAP will identify themselves as the Jersey County 911 PSAP as the call is answered.
- The dispatcher will verify all information on the screen, name, telephone number, and address.

Phone Testing

- The dispatcher will dial a telephone number.
- They will identify themselves and state they are testing the E9-1-1 system.
- They will request that the resident or business dial the pre set test code to test the system.
- The PSAP will identify themselves as the Jersey County 911 PSAP as the call is answered.
- The dispatcher will verify all information on the screen, name, telephone number, and address.

Records will be kept on all calls made to test the system. The record of the calls will be stored in the CML call detail information. These records will be made available to the Commission if requested. SBC will report the test percentage on the status calls.